



"Fill out the form below (please print) and include with your Harman Kardon radio"

Ship To: **Iron Cross Audio**
42 Appleola Road
Hendersonville NC 28792

Date: _____

PO#: _____

Office: 828-685-2855 Service: 828-685-7418

Name / Dealer _____ Contact: _____
 Billing Address (Required): _____
 City: _____ State: _____ Zip: _____
 Phone: _____ E-Mail: _____

**** Shipping Address: -----> Complete if different from Billing --- Must include the name of Business if any --
 Street: _____
 City: _____ State: _____ Zip: _____

\$250.00 Repair Charge - (Includes All Updates / Modifications & 1 Year Warranty) -- Describe Defect in Detail:

Updates & Modifications with a 1 Yr. Warranty \$150.00 _____	Backlight Conversion: \$175.00 - w> Repair or Updates/Mods. add \$125.00 <u>Circle Color</u> <u>Orange</u> - <u>White</u> - <u>Blue</u> - <u>Yellow</u> - <u>Green</u> - <u>Purple</u> - <u>Super Red</u>
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**** Additional Services Offered: Discounted Prices with Intial Repair Only ----- Check off the ones you would like included :**

Bluetooth Interface \$199.00	Bluetooth Receiver \$140.00 ** \$120.00 w>Repair or Updates & Mods.	Preamp Outputs Front Channel \$80.00 ** \$55.00 w> Repair or Updates & Mods.	Preamp Outputs F/R Channel \$115.00 ** \$80.00 with Repair or Updates & Mods.	Switched Headphone Output \$105.00 ** \$75.00 with Repair or Updates & Mods.	Rear Mounted Auxiliary \$65.00 ** \$40.00 w> Repair or Updates & Mods.
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**** Payment Method ---- Check one NOTE: We Will Call for Credit Card # Upon Completion of Unit.**
 M.C. / Visa / Disc. / AmEx. - _____. If Prepaying w> Check Include \$15.00 for shipping _____
 (NC Residents add 6.75% tax to total)

UPS Ground Shipping within the U.S. -- \$15.00 Additional Modules/Amplifiers may incur additional charges.
 Next Day: _____ Second Day: _____ AND International: _____ WILL REQUIRE QUOTE
 Extra Shipping Charges to AK, HI, PR ** Note: We cannot ship to a P.O. Box within the U.S.

Shipping

DO wrap the radio very well. Use a large enough box to allow for proper packaging material.

We recommend using **bubble wrap** to go around the radio. Wrap it well. Protecting the front and rear of the radio is very important. Inferior packaging may result in physical damage which could result in additional repair costs.

** **Do Not** use the Air Pillows. We find them to burst during transit leaving your radio to shift around unprotected.

** **Do Not** use paper of any kind.

Be sure the box is large enough for the wrapped radio to fit snug. The radio shifting around in the box could cause damage.

Use whatever Shipping Carrier you like.

If using the Post Office -- **DO NOT USE THE SMALL OR MEDIUM** "Flat Rate" box. These do not allow enough room for proper padding. And Please be aware - There is no automatic insurance with Flat Rate shipping.

*** Requesting a Signature could delay delivery

Because our facility is in two separate locations, there are times when we may be unable to sign for packages. You can easily track your package with the tracking number.

INTERNATIONAL

A Completed Repair Form needs to be included with the Radio. Please Print and do not abbreviate. Please be sure to include all shipping information and an email address is required.

Obtain a tracking number when shipped and track your package. We do not notify you when package is received into the building.

***** **We DO NOT accept Bank Transfers** *****

Payments need to be a Master Card – Visa - Discover or American Express. The name and billing information for the credit card needs to match the billing information on the Repair Form.

NOTE: Modules and / or Amplifiers left on radio may incur additional charges for shipping.